

# Selling on bol: How to start





#### Step 1: Get ready

In order to sell on bol, you will need a GS1 GTIN or EAN for each product. This unique code is essential to properly identify your products in bol's database.

- Don't have a GS1 GTIN or EAN yet? Request one via GS1 Belgium & Luxembourg.
- Does your product already have a GTIN? Use <u>Verified by GS1</u> to verify that the **GTIN** is **correctly registered**. Ensure that this information is accurate and clear. This will prevent disruptions in the sales process.

## **Step 2: Registration**

- Go to bol partnerplatform and click on 'a seller from The Netherlands or Belgium'.
- Click on 'let's start' and make your account. Fill in your business information, including your tax and banking details.
- You are able to add your products once your account is approved.



#### Step 3: Add products

Enter the necessary information about your products, such as images, descriptions, and specifications. Ensure that everything is consistent with the information registered with GS1. This increases reliability and visibility in search results.



### Step 4: Sales strategy and product management

Set your prices based on your costs and competition. A dynamic strategy helps to stay competitive. Clear product descriptions improve visibility and enhance customer trust.



## **Step 5: Customer service and optimisation**

- Provide an excellent customer experience by responding quickly to questions or complaints. This contributes to positive reviews and customer satisfaction.
- Monitor your sales performance regularly through the bol partner platform and adjust your product descriptions or prices where necessary.



Need more tips and advice on selling on marketplaces or e-commerce in general? Feel free to consult the Belgian E-commerce Federation, Becom.







